

2023 ANNUAL REPORT



BUILDING BRIDGES TO BETTER HEALTH

MISSION

To increase access to health care for low income, uninsured individuals by coordinating a network of committed and compassionate volunteer providers.

VISION

In partnership with the community, provide access to health care for those most in need.

VALUES

Integrity • Compassion • Respect • Empowerment • Service • Excellence

Anchorage Project Access is a valuable program for uninsured people who need medical attention, and I am so very grateful for it.

IMPACT

- Strengthening the health care safety net with compassion and efficiency
- Improving health outcomes and health equity for low income, uninsured Alaskans through donated specialty care and enrolling individuals in health insurance plans
- Maximizing patient utilization of health insurance and health care systems through education and support
- Connecting donating providers to those most in need
- Expanding the primary care treatment capacity in Anchorage with extensive health care partnerships
- Increasing collaboration within the Southcentral health care community to meet the needs of low income, uninsured individuals
- Developing health care partnerships to address health inequities and socioeconomic aspects of poverty to improve the health of all Alaskans

STAFF MEMBERS

Melinda Freemon - Executive Director

Gail Schiemann - Program Director

Kate Love - Program Coordinator

Mayerlyn Rojas-Quintero - Eligibility Specialist

Casey Erwin - Medical Care Coordinator

Ashley Garver - Dental Health Coordinator

Sarah Randolph - Mental Health Counseling Program Manager

Mickela Olson - Development Officer

Erika Arcentales Espinosa - Latino Community Resource Liaison

ANCHORAGE PROJECT ACCESS IS AN ASSOCIATE ORGANIZATION OF CHRISTIAN HEALTH ASSOCIATES

BUILDING BRIDGES TO BETTER HEALTH



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2005-2023 **OVER** 9,201

enrolled & re-enrolled patients have received donated specialty health care through APA

MELINDA FREEMON **EXECUTIVE DIRECTOR**

"I appreciate what APA does to make the care easy to give. A patient comes with problem that is in my specialty and they come with all the background information and laboratory tests and identifying information right there and it is a very straightforward way to take care of patients. It is a simple way to go back to the kind of medicine that we were trained to deliver when we were medical students and residents."

~Dr. KC Kaltenborn, APA founding member and donating endocrinologist

For the past 18 years, APA's cadre of caring people has grown from our 12 founding members to over 800 donating health care providers. Our founders were a diverse group of health care professionals, business executives, government and nonprofit leaders, committed to improving health care in Alaska by developing APA's donated health care system for Alaskans in need. Whether you are a donating provider, a community funder and supporter, or an APA patient, our collective goal is to strengthen the health care safety net in Alaska and provide increased access to health care.

In 2023, in collaboration with Providence, Anchorage Neighborhood Health Center, the Alaska Mental Health Mental Health Trust Authority, and Rasmuson Foundation, we officially launched our mental health counseling services. We welcomed our first group of licensed mental health therapists who are donating their clinical counseling through APA. We have providers across Alaska offering telehealth and in-person counseling services with the goal of improving the mental health of individuals and families.

Every day I am inspired by the generosity of our donating oncologists, orthopedic surgeons, cardiologists, dentists, physical therapists, radiologists, dermatologists, mental health clinicians, and so many more, who choose to donate their highly skilled and compassionate care to Alaskans who have nowhere else to turn. It is our privilege at APA to coordinate the essential, life-saving care donated by our local providers.

Please join me in thanking our donating health care professionals, our community supporters, and our funders and friends. In partnership, we are improving the health of Alaskans, one person at a time, one family at a time, one future at a time.

With heartfelt thanks,

Melinda Freemon Executive Director 3

PHILLIP MENDOZA BOARD PRESIDENT

Dearest friends and supporters,

As we turn the page on another year, a sense of profound gratitude fills my heart. Reflecting on 2023, I see not just numbers and figures, but the stories of lives transformed, anxieties soothed, and smiles restored.

After two years of meticulous planning, we witnessed the launch of our Mental Health Counseling program. Over 20 licensed therapists, each a beacon of kindness, stepped forward to donate their services. Our journey as one of only two project access programs in the nation offering this vital service alongside medical and dental care reflects the depth of our commitment to holistic healing.

Reaching over 800 participating providers who share our mission is a testament to the power of collaboration. The impact of their generosity is tangible. In 2023, through the combined efforts of our medical, dental, and counseling providers, we've provided over \$1.8 million worth of donated specialty care to hundreds of Alaskans with limited resources and no health insurance. This number speaks volumes about the collective compassion and dedication that fuels our mission.

And yet, the truest measure of our success lies not in statistics, but in stories like Kelly's. A patient who found relief from debilitating back pain through APA's services, reminds us of the profound impact we have on individuals and families.

Thank you for your unwavering generosity and shared commitment to creating a healthier Alaska for all.

With deepest gratitude,

Them

Phillip Mendoza, MD APA Board of Directors President

800

medical, dental, & mental health specialists donate their care through APA

SPECIALTY SERVICES

Allergy/Immunology	Hematology/Oncology	Oncology Rehab	Pulmonary Disease
Anesthesiology	Infectious Disease	Ophthalmology	Radiation Oncology
Audiology	Internal Medicine/General	Optometry	Radiology
Cardiology	Interventional Radiology	Otolaryngology (ENT)	Rheumatology
Chiropractic	Laboratory Services	Pathology	Sleep Disorders
Dental	Medical Oncology	Pediatric Cardiology	Surgery - Breast
Dermatology	Mental Health Services	Pediatrics	Surgery - Cardiothoracic
Endocrinology	Nephrology	Phlebology	Surgery - General
Family Medicine	Neurology	Physical Medicine/Rehab	Surgery - Orthopedic
Gastroenterology	Obstetrics/Gynecology	Physical Therapy	Surgery - Reconstruction
Genetics	Occupational Therapy	Podiatry	Urology

SARAH DEWANE MENTAL HEALTH DIRECTOR

The demand for mental health services among uninsured individuals presents a pressing issue that resonates throughout Anchorage and across Alaska. Mental well-being is foundational to overall health, yet many Alaskans are hindered from accessing vital care due to financial constraints. Recent data from the Kaiser Family Foundation underscores this reality, revealing that approximately 37% of adults in Alaska experiencing symptoms of anxiety and/or depressive disorders express a need for counseling or therapy but are unable to obtain mental health services.

The hurdles faced by uninsured individuals in accessing mental health care are particularly daunting. Lack of insurance coverage renders the costs of therapy and other treatments prohibitive, relegating countless individuals to suffer in silence. It is imperative that we confront this issue head-on and ensure equitable access to mental health services for all members of our community, regardless of insurance status. Through widening the reach of mental health services, we can mitigate crises, dismantle the stigma surrounding mental health, and enhance the overall well-being of our community.

I extend my heartfelt gratitude to Anchorage Project Access (APA) for their invaluable efforts in tackling this persistent challenge. APA's provision of pro bono counseling services through its Mental Health Counseling Program serves as a lifeline, connecting uninsured Alaskans with limited financial means to licensed mental health providers who generously donate their expertise. The unwavering commitment of APA to extend mental health support to those in need, regardless of financial circumstances, is truly commendable and has a tangible impact on the lives of uninsured individuals in our community.

2018-2023 OVER 18,983

resource & referral contacts provided

The steadfast dedication of APA to nurturing and sustaining the Mental Health

Counseling Program ensures that individuals who would otherwise not have access to

mental health support receive high-quality care and assistance. The impact of APA's

initiative extends beyond direct beneficiaries, empowering licensed mental health providers to offer

pro bono services in a more streamlined and accessible manner. Moreover, this program plays a pivotal role in

destigmatizing mental health, fostering emotional well-being, and fortifying our community at large.

I express my deepest appreciation to APA for their unwavering commitment to supporting the mental health needs of the people of Alaska. I am profoundly grateful for the positive impact that APA continues to have on our community.



Sincerely,

Sarah Dewane, PhD, ABPP Director of Behavioral Health Integration Anchorage Neighborhood Health Center

KELLY'S RETURN TO THE TRACK

Kelly Schittenhelm is a 62-year-old retiree from Seward, Alaska. Kelly has always led a very active lifestyle, working in security and on a racecar pit crew. However, Kelly has suffered for many years from worsening back pain and loss of mobility. "Over the years, I couldn't walk as much as I used to. I would fall quite a bit and couldn't understand why." Kelly's condition worsened to the point where she was calling into work almost every other day. After a 30-year career, Kelly made the difficult decision to retire early.

Unfortunately, over the following six months, Kelly fell into a deep depression. She was barely able to get out of bed and the condition of her back continued to deteriorate. One day, Kelly decided she had finally had enough and sent a text message to her Primary Care Provider (PCP); "I need help now." Kelly then started the process of applying for Medicaid and Social Security Disability, but in the meantime, she was left uninsured. Her PCP at Glacier Family Medicine Clinic got her in right away, took x-rays of her back, and referred Kelly to Anchorage Project Access. Kelly had received cervical spine surgery 10 years prior, but the graft had failed; causing her spine to become unstable.

2005-2023

OVER **22,119**

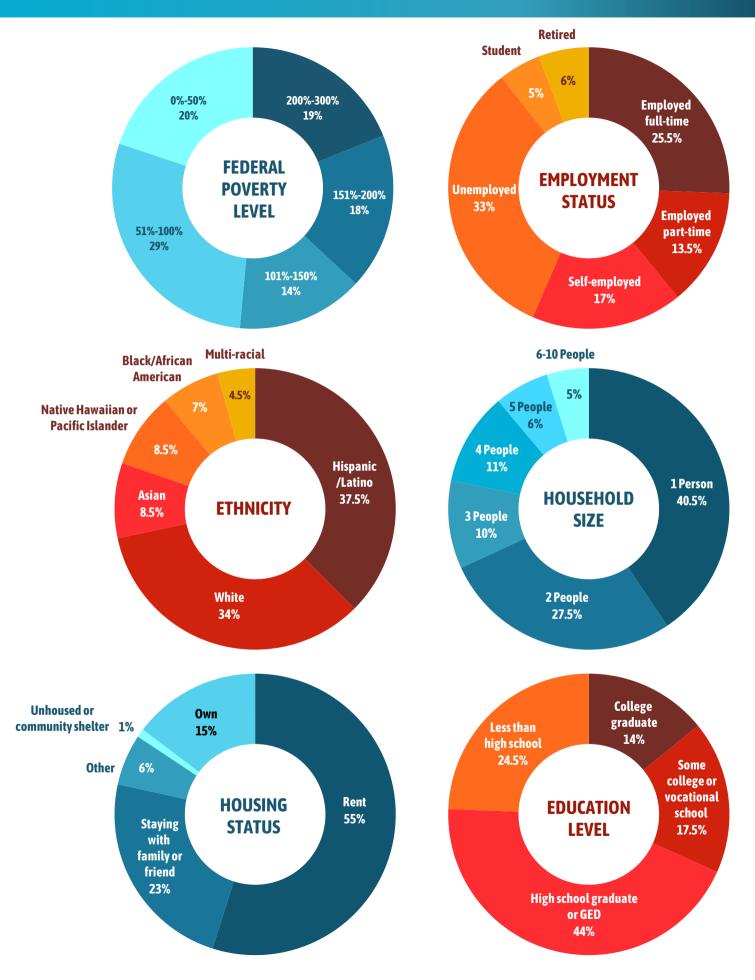
patient appointments
coordinated by APA staff
for donated care

Kelly was eligible for APA and was enrolled into our Medical Program for donated services in August of 2022. Kelly was quickly connected to Orthopedic Physicians of Alaska (OPA) for a surgical consult and to Imaging Associates for a variety of radiology services. Kelly recalled at that time "I was terrified I needed another surgery." OPA referred Kelly to try other interventions before resorting to surgery. APA was able connect Kelly to OPA's Rheumatology Department, United Physical Therapy, and Alaska Center for Ear Nose and Throat where she received a variety of interventional services. Kelly enrolled in Medicaid and continues to receive physical therapy.

APPOINTMENTS BY SPECIALTY

Allergy/Immunology	2	Interventional Radiology	2	Pediatrics	3
Ambulatory Surgery	3	Labs	12	Phlebology	4
Anesthesiology	12	Medical Oncology	1	Physical Therapy	110
Audiology	3	Mental Health Services	21	Pulmonary Disease	5
Cardiology	65	Nephrology	6	Radiation Oncology	11
Dental	255	Neurology	3	Radiology	110
Dermatology	16	Obstetrics/Gynecology	23	Rheumatology	3
Durable Medical Equipment	8	Occupational Therapy	5	Sleep Disorders	21
Endocrinology	1	Ophthalmology	29	Surgery - Breast	16
Gastroenterology	22	Oncology Rehab	7	Surgery - Cardiothoracic	2
Hematology/Oncology	95	Otolaryngology (ENT)	23	Surgery - General	17
Hospital Services	15	Pathology	12	Surgery - Orthopedic	26
Genetics	1	Pediatric Cardiology	2	Urology	14
				Total:	987

PATIENT DEMOGRAPHICS



HEALTH EQUITY IN ALASKA



ANCHORAGE PROJECT ACCESS
PLAYS A KEY ROLE IN
ALASKA'S EFFORT TO IMPROVE
ACCESS TO HEALTH CARE. WE
ARE PROUD TO PARTNER
WITH THE FOLLOWING LOCAL
AND NATIONAL HEALTH
EOUITY WORKGROUPS:

988 CRISIS NOW WORKGROUP

ALASKA DENTAL ACTION COALITION

HEALTHY ALASKANS 2030 ADVISORY TEAM

2005-2023 OVER 10.877

ACA, Medicaid and/or Medicare assistance sessions providing information & access to health insurance MEDICAID UNINSURED RATE WORKGROUP

PRO BONO COUNSELING NETWORK

THE ANCHORAGE HEALTH LITERACY COLLABORATIVE

THE DONATED CARE NETWORK LEARNING COLLABORATIVE

DENTAL PROGRAM HIGHLIGHTS

2016-2023



90

Dentists donate dental treatment through APA



827

Dental appointments have been scheduled for dental treatment



209

Patients have received donated dental treatment through APA



7,086

Patient volunteer hours to "pay it forward" in our community



\$781,363

Worth of dental care donated through APA's dental program



The assistance of your program literally changed my life. The people of Anchorage are lucky to have options such as Project Access.

2015-2023

OVER

2,649

health insurance applications submitted

ALEC KAY HEALTH CARE CHAMPION

Anchorage Project Access is a program that immediately resonated with leadership at United Physical Therapy when APA was started in 2005. Our founding physical therapists came from a place of community focus and personal history of pro bono care, and it is something that has been a guiding principle for our company. We had a goal of some percentage of pro bono care, and the vetting from APA was a huge help for us... immediate synergy. As physical therapists, we believe so deeply in our ability to improve the experience of life through better movement and less pain, accessibility to our services are a primary goal. Donating our services to Alaskans with financial barriers to care is a privilege we cherish and take very seriously.

The patients referred to us through APA come from all walks of life with various challenges. For all of our providers to be available and supportive of this program, speaks to the culture of United Physical Therapy but also to the profession of physical therapy as a whole. We are here to do what we can to improve lives using the tools, technology, and skills that are simple and pragmatic. Our team supports this program and donates their time to help members of our community. As expected, the gratefulness from the patients is a more than adequate reward. Their stories and challenges motivate us to help them.

We received the Mt. Huntington Award from APA in 2011, and as owner, I consider this one of our greatest honors as a company. It is an honor to be part of the provider network of APA and kudos to APA for running such a worthwhile program.

Alec Kay, MSPT, DMT, OCS, ATC, FAAOMPT United Physical Therapy

2015-2023 OVER 2,319

enrollments into ACA, Medicaid, and/or Medicare health insurance plans Due to an old injury, my lifestyle was taken from me and no matter how hard we tried, we couldn't get ahead to get it back. I was in constant pain, depressed, desperate and one step away from a wheelchair. Due to the kindness of doctors and other Heroes with Anchorage Project Access I am now working on getting my life in order again. Thank you Anchorage Project Access for what you have done for me, and what you are doing for others.

PARTNERS IN HEALTH

Access Alaska

Accurate Hearing Systems

ACENT

Advanced Family Dental Care

Advanced Sonograms of Alaska, Inc.

Affordable Dental Care

Alaska Breast Care and Surgery, LLC

Alaska Cardiothoracic Surgery

Alaska Center for Dentistry

Alaska Center for Dermatology

Alaska Center for Pediatrics

Alaska Children's Heart Center, LLC

Alaska Comprehensive Dental Center

Alaska Couples Therapy LLC

Alaska Dental Society

Alaska Dentistry for Kids, LLC

Alaska Digestive and Liver Disease

Alaska Digestive Center

Alaska Ear Nose & Throat

Alaska Emergency Medicine Associates

Alaska Endodontics Specialists, LLC

Alaska Eye Surgery & Laser Center

Alaska Family Care Associates, LLC

Alaska Family Sonograms, Inc.

Alaska Foot & Ankle Specialists

Alaska Fracture & Orthopedic Clinic

Alaska Hand Rehabilitation, Inc.

Alaska Healing Arts Chiropractic

Alaska Heart & Vascular Institute

Alaska Imaging

Alaska Internal Medicine & Pediatrics

Alaska Lasik & Cataract Center

Alaska Neurology Center, LLC

Alaska Oncology and Hematology, LLC

Alaska Orthopedic Specialists

Alaska Pediatric Surgery and Oncology, LLC

Alaska Physical Therapy Specialists

Alaska Premier Dental Group

Alaska Primary Care Association

Alaska Radiology Associates

Alaska Regional Hospital

Alaska Retinal Consultants

Alaska Sleep Clinic

Alaska Smiles

Alaska Surgical Oncology

Alaska Trauma and Acute Care Surgery, LLC

Alaska Urgent Care

Alaska Urology

Alaska Women's Cancer Care

Alaska Women's Health

Alchemy Orthotics & Prosthetics

All Alaska Oral & Craniofacial Surgery

Allen Dental Group

Allergy Asthma & Immunology Center of Alaska

Alpine Anesthesia, LLC

Alpine Surgery Center

Alyeska Center for Facial Plastic Surgery

Anchorage Dental Arts, LLC

Anchorage Foot & Ankle Clinic

Anchorage Midtown Dental Center

Anchorage Neighborhood Health Center

Anchorage Oncology Centre

Anchorage Oral and Implant Surgery

Anchorage Pediatric Dentistry

Anchorage Pediatric Group

Anchorage Radiation Oncology Center

Anchorage Radiation Therapy Center

Anchorage School Based Health Centers

Anchorage Women's Clinic

Aurora Children's Dentistry

Aurora Family Clinic

Aurora Kidney, LLC

Borealis LIFE

Bright Smiles Dental

bty DENTAL

CellNetix

Center for Vein Restoration Chinook Family Dentistry

Chugach Anesthesia, LLC

Chugach Counseling & Consulting, LLC

Chugach Dental

Cook Inlet Eyewear

Cornerstone Health Medical

Creekside Surgery Center

Crosby Smiles

Delaney Park Dental

Denali Anesthesia

Denali Cardiac & Thoracic Surgical Group

Denali Healthcare Specialists

Denali Pediatric Dentistry

Dental Innovations

East Side Physical Therapy, LLC

Evergreen Dental

Excellence in Dentistry

Family First Dentistry

Far North General Surgery & Oncology

Far North Health Services

Flanagan Therapy

Full Spectrum Pediatrics

Girdwood Health Clinic

Glacier Family Medicine Clinic

Health Centered Dentistry

HealtheConnect Alaska

Holman Psychological Services, LLC

Holt Family Dentistry

Imaging Associates

Inspire Physical Therapy

Katmai Oncology Group

Integrative Physical Therapy & Spine Treatment

Internal Medicine Associates

Just Kids Pediatric Dental Center

Kidney & Hypertension Clinic of Alaska

Kinship Counseling & Consulting

LabCorp

LaTouche Pediatrics, LLC

Lubitsh Counseling

Mabry Dentistry, LLC

Makar Eyecare

Mat-Su Health Services, Inc.

Midnight Sun Smiles, LLC

Midwifery & Women's Health Care at Geneva Woods

Mint Dental, LLC

Moda Health

Mountain View Health Services

Murphy Family Dental

myHealth Clinic

Neurological Consultants of Alaska, LLC

Northern Lights Dental Anesthesia, LLC

Northstarr Cardiothoracic Surgery

Northwest Medical LLC

NuePath 2

Ophthalmic Associates

Orthopaedic Research Clinic of Alaska

Orthopedic Physicians Alaska

Ostby Family Dental

Patients First Medical Clinic

Peak Health Dentistry

Peak Neurology & Sleep Medicine, LLC

Pediatric Dental Associates

Pioneer Peak Orthopedics, LLC

PM Pediatric Care

Precision Dental Designs

Premier Vein of Alaska Prodigy Medical

Providence Alaska Medical Center

Providence Family Medicine Center

Quest Diagnostics

Rebound Sports & Orthopedic Physical Therapy Seattle Children's Pediatric Cardiology

Select Physical Therapy South

Seward Community Health Center Sleep Centers of Alaska

Solstice Dentistry

Spalding Dental, LLC

Spring Behavioral Health Solutions

Stellar Sleep Diagnostics Sunshine Community Health Clinic

The Physical Therapy Place

Tower Joint Replacement Clinic

UAA Student Health Center United Physical Therapy

Valley Radiation Therapy Center

Vitae Medical

Walther Dental

Wasilla Dental Center Wise Physical Therapy

Women's Care of Alaska

Woods Neuropsychological Services, LLC

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Liuslina Sooter, OTR/L

Alyssa Rizzuto, MD

Jeffrey Roaten, MD

2023 MAJOR DONORS

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HealtheConnect Alaska
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MAJOR IN-KIND DONATIONS

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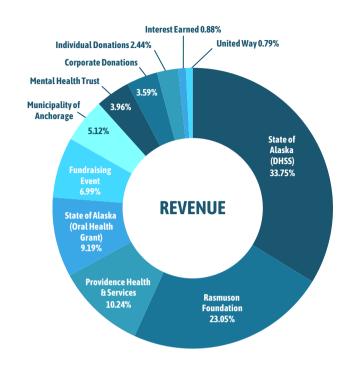
FINANCIALS



REVENUE

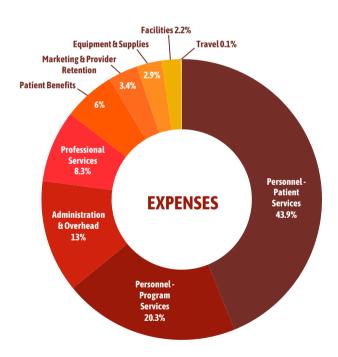
TOTAL	\$976,166	100%
United Way	\$7,756	0.79%
Interest Earned	\$8,586	0.88%
Individual Donations	\$23,780	2.44%
Corporate Donations	\$35,000	3.59%
Alaska Mental Health Trust Authority	\$38,698	3.96%
Municipality of Anchorage	\$50,000	5.12%
Fundraising Event	\$68,227	6.99%
State of Alaska (Oral Health Grant)	\$89,686	9.19%
Providence Health and Services	\$100,000	10.24%
Rasmuson Foundation	\$225,000	23.05%
State of Alaska (DHSS)	\$329,433	33.75%

^{*}Rasmuson Foundation funding to be utilized over a three year period



EXPENSES

Personnel - Patient Services Personnel - Program Services Administration & Overhead Professional Services Patient Benefits Marketing & Provider Retention Equipment & Supplies Facilities Travel	\$337,039 \$155,786 \$99,794 \$63,358 \$45,992 \$26,006 \$21,958 \$16,988 \$396	43.9% 20.3% 13% 8.3% 6% 3.4% 2.9% 2.2% 0.1%
TOTAL	\$767,317	100%
Excess of ordinary revenue over expenses	\$208,849	
•	\$208,849 (\$83,042)	







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