OUR MISSION
To increase access to health care for low income, uninsured individuals by coordinating a network of committed and compassionate volunteer providers.

OUR VISION
In partnership with the community, provide access to health care for those most in need.

OUR GOALS
- Improve the health outcomes of individuals with low income who are uninsured
- Increase the primary care treatment capacity in Anchorage
- Increase the ability of physicians and other community partners to volunteer their services effectively and efficiently
- Increase collaboration within the Anchorage healthcare community to meet the needs of low income, uninsured individuals

OUR SERVICES
- Coordinating donated specialty medical and dental health care services for people in need
- Assisting uninsured individuals to apply for Affordable Care Act (ACA), Medicaid or Medicare health insurance
- Ensuring all APA patients establish a primary care health home for ongoing preventive care

OUR IMPACT
- Strengthening the health care safety net with compassion and efficiency
- Improving health outcomes for low income, uninsured Alaskans
- Increasing the primary care treatment capacity in Anchorage
- Linking donating physicians and dentists to those most in need
- Increasing collaboration within the Southcentral health care community to meet the needs of low income, uninsured individuals
- Partners in Health

ELIGIBILITY REQUIREMENTS
i. Municipality of Anchorage resident; a limited amount of people from outside the Anchorage bowl are served
ii. Gross household income of 300% or less of the Federal Poverty Level
iii. No other form of health or dental insurance
iv. Must have a medical or dental need

EXECUTIVE BOARD MEMBERS
Robin Ninefield MD | President
Christopher Gay MD | Vice President
Cindy Gilder | Treasurer
Barbara Simpson Kraft | Secretary
Jerome List MD | Past President
Bradley Cruz MD | Medical Director
David Nelson DDS | Dental Director
Thomas Wood MD | Emeritus

GENERAL MEMBERS
Michael Bernstein MD
Jennifer Bundy-Cobb
Thomas Burke MD
Jaime Butler MD
Justin Carricaburu DO
Mary DeMers DO
Brian Green PhD
Mo Hillstrand DNP
Ward Hinger
Triin Minton MD
Elke Neuenschwander MD
Heidi Ostby DDS
Noel Rea
Ghazal Ringler DMD

STAFF
Melinda Freemon Executive Director
Jane Dial Operations Manager
Crystal Brown Patient Care Coordinator
Crystal Casad Eligibility Specialist, CAC
Sarah George Dental Health Coordinator
Mickela Olson Development Officer

CORE VALUES
Integrity | Compassion | Respect
Empowerment | Service | Excellence
A MESSAGE FROM THE EXECUTIVE DIRECTOR

It is difficult to imagine the changes in our health care world between the time I sent my original letter to the printer expressing gratitude to our health care partners for 14 years of service, and the present, as we respond to the novel coronavirus in Alaska. At the close of our 2019 program year in September, we hadn’t heard about COVID-19. We hadn’t thought about social distancing, wearing masks when out in public and the need to protect others from a virulent illness. APA was created to strengthen the health care safety net for our most vulnerable community members with compassion and efficiency. Our services are needed now more than ever to ensure access to health care for low income individuals without health insurance. We join our dedicated specialists, dentists, physical therapists, imaging partners, and the hundreds of other Alaskan health care providers working with APA, to do what we do best- take care of one another.

The APA Board of Directors and staff are honored to work with such remarkably generous health care partners who donate their treatment services through APA. Under the auspices of Christian Health Associates, APA is ready to meet the challenges ahead. We thank our health care professionals, our supporters and referring clinics, for the privilege of working together to provide life-saving care to our neighbors.

In 2019 APA expanded services in three essential areas- outreach and engagement to highly vulnerable individuals, applying for and enrolling individuals in health insurance plans and growing the APA pro bono dental program. APA doubled the weekly hours and locations for outreach and engagement to agencies serving chronically homeless individuals to ensure access to donated specialty medical and dental care, to apply for and maximize utilization of ACA, Medicaid and/or Medicare health insurance, and to provide assistance with navigating complex health care systems. In partnership with licensed professional counselors, APA initiated its first donated behavioral health counseling services.

APA’s Eligibility Specialist became certified to assist individuals to apply for Medicare. APA increased the number of individual “assists” for health insurance by 35%. APA increased the number of applications for ACA and Medicaid by 67% and increased the number of enrollments into an ACA or Medicaid health insurance plan by 85%. APA received additional funding from the Health Resources Services Administration (HRSA) through the State of Alaska DHSS to expand the pro bono dental program and to provide oral health education in the community.

APA increased the number of medical specialists and dentists reaching 649 supporting providers, including 53 dentists. This represents a significant increase over the 2018 dental provider participation. During 2019, APA providers donated $1,609,026 in pro bono care. Since 2005 our health care partners have provided over $49.3 million in donated care through APA. APA has served over 3,657 unique patients, averaging 3 or more specialists donating health care services per patient, totaling 8,510 enrollments for donated treatment. Since 2005 APA has coordinated and scheduled over 18,170 appointments for care.

Together, we are stronger than ever!

Melinda Freemon
Executive Director, APA

EXEcutIVE SUMMARY FOR THE 2019 ANNUAL REPORT

Under the auspices of Christian Health Associates, Anchorage Project Access (APA) follows a national model that has proven to improve health outcomes and reduce emergency department charity costs in cities across the nation. APA serves a critical role in our community’s healthcare safety net as it is the only program of its kind in Alaska.

Since opening our doors to patients in 2005, APA began working with 350 health care providers volunteering their time and services. Our network has grown to include 649 supporting health care specialists, dentists, hospitals, radiology centers, physical therapists, and many other allied health professionals. The generosity of our health care partners is inspiring and life changing.

In 2019, the total amount of donated care was a remarkable $1,609,026. Since 2005, in partnership with our compassionate and committed providers, funders and supporters, APA has coordinated $49,322,259 in donated care.

The need for APA’s services is demonstrated by the number of enrollments for donated care, the number of ACA/Medicaid health insurance assists, the number of enrollments into health insurance plans and the number of resource contacts conducted throughout the year. All APA patients establish a primary care health home, as well as a dental health home, to receive ongoing preventive care.

The average APA patient receives donated treatment services from 3 or more specialists

In total donated care over 14 years $49,322,259
In donated care in 2019 $1,609,026
OUR PATIENTS - DEMOGRAPHICS

EDUCATION LEVEL
- Less than high school: 25%
- High school graduate or GED: 40%
- Some college or vocational school: 21%
- College graduate: 14%

EMPLOYMENT STATUS
- Employed Full Time: 27%
- Employed Part Time: 14%
- Self-employed: 11%
- Unemployed: 48%

ETHNICITY
- White: 37%
- Hispanic/Latino: 27%
- Native Hawaiian or Pacific Islander: 12%
- Asian: 15%
- Multi-Racial: 6%
- Black/African American: 3%

HOUSEHOLD SIZE # OF PEOPLE
- 1 Person: 37%
- 2 People: 27%
- 3 People: 13%
- 4 People: 8%
- 5 People: 5%
- 6 People: 2%
- 7 People: 2%

HOUSING STATUS
- Rent: 69%
- Own: 14%
- Staying with Family/Non-Family Members/Homeless: 15%

FEDERAL POVERTY LEVEL
- 0%-50%: 22%
- 51%-100%: 19%
- 101%-150%: 18%
- 151%-200%: 17%
- 200%-300%: 20%

HEALTH EQUITY~HEALTH LITERACY

1. Outreach to the most vulnerable in our community
2. Enrolling individuals in ACA Marketplace Insurance/Medicaid/Medicare
3. Ensuring access to donated specialty medical, dental care, & allied health services
4. Helping navigate complex healthcare systems
5. Care coordination for all donated services

Alaska’s Comprehensive Integrated Mental Health Program Plan
Social Determinants of Health
Healthy Alaskans 2030
APA positively impacts 10 leading health indicators in 3 major health initiatives in Alaska

1. AK’s have access to integrated healthcare
2. Trust beneficiaries have strong economic and social well being
3. AK’s are free from abuse, neglect, self neglect and exploitation
4. Reduce the rate of adults (age 18 years +) reporting they could not afford to see a doctor in the last 12 months
5. Reduce the rate of preventable hospitalizations
6. Reduce the percentage of the population without health insurance
7. Increase the percentage of the population living above the AK federal poverty level
8. Economic Stability
9. Health and Health Care
10. Social and Community Context

Adapted from Healthy People 2020
2017 - 2019 AT A GLANCE

<table>
<thead>
<tr>
<th>Year</th>
<th>Eligible &amp; Enrolled Patients</th>
<th>All Appts</th>
<th>ACA/Medicaid Enrollments</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>1600</td>
<td>1400</td>
<td>1200</td>
</tr>
<tr>
<td>2018</td>
<td>1400</td>
<td>1200</td>
<td>1000</td>
</tr>
<tr>
<td>2019</td>
<td>1200</td>
<td>1000</td>
<td>800</td>
</tr>
</tbody>
</table>

DONATED CARE 2017-2019

<table>
<thead>
<tr>
<th>Year</th>
<th>$50,000,000</th>
<th>$49,000,000</th>
<th>$48,000,000</th>
<th>$47,000,000</th>
<th>$46,000,000</th>
<th>$45,000,000</th>
<th>$44,000,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>2018</td>
<td>2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- 78 Enrolled/Eligible (New/Re)
- 269 All Appointments
- 65 Unique Dental Patients
- 2,177 HRS Patient Volunteer Hours
- $276,993 Donated Services
- $21,680 Paid Services (ANHC)
**NUMBER OF APPOINTMENTS BY SPECIALTY**

<table>
<thead>
<tr>
<th>Specialty</th>
<th>Total Appointments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allergy/Immunology</td>
<td>6</td>
</tr>
<tr>
<td>Ambulatory Surgery</td>
<td>13</td>
</tr>
<tr>
<td>Anesthesiology</td>
<td>52</td>
</tr>
<tr>
<td>Audiology</td>
<td>12</td>
</tr>
<tr>
<td>Cardiology</td>
<td>78</td>
</tr>
<tr>
<td>Dental</td>
<td>134</td>
</tr>
<tr>
<td>Dermatology</td>
<td>23</td>
</tr>
<tr>
<td>Durable Medical Equipment</td>
<td>3</td>
</tr>
<tr>
<td>Sleep Disorders</td>
<td>3</td>
</tr>
<tr>
<td>Endocrinology</td>
<td>9</td>
</tr>
<tr>
<td>Gastroenterology</td>
<td>43</td>
</tr>
<tr>
<td>Hematology/Oncology</td>
<td>169</td>
</tr>
<tr>
<td>Hospital Services</td>
<td>37</td>
</tr>
<tr>
<td>Labs</td>
<td>3</td>
</tr>
<tr>
<td>Nephrology</td>
<td>22</td>
</tr>
<tr>
<td>Neurology</td>
<td>8</td>
</tr>
<tr>
<td>Obstetrics/Gynecology</td>
<td>34</td>
</tr>
<tr>
<td>Ophthalmology</td>
<td>3</td>
</tr>
<tr>
<td>Otolaryngology</td>
<td>45</td>
</tr>
<tr>
<td>Pathology</td>
<td>44</td>
</tr>
<tr>
<td>Pediatrics</td>
<td>3</td>
</tr>
<tr>
<td>Phlebology</td>
<td>1</td>
</tr>
<tr>
<td>Physical Therapy</td>
<td>123</td>
</tr>
<tr>
<td>Podiatry</td>
<td>3</td>
</tr>
<tr>
<td>Pulmonary Disease</td>
<td>1</td>
</tr>
<tr>
<td>Radiation Oncology</td>
<td>16</td>
</tr>
<tr>
<td>Radiology</td>
<td>231</td>
</tr>
<tr>
<td>Rheumatology</td>
<td>2</td>
</tr>
<tr>
<td>Sleep Disorders</td>
<td>27</td>
</tr>
<tr>
<td>Support Services</td>
<td>1</td>
</tr>
<tr>
<td>Surgery - Breast</td>
<td>5</td>
</tr>
<tr>
<td>Surgery - General</td>
<td>45</td>
</tr>
<tr>
<td>Surgery - Orthopedic</td>
<td>15</td>
</tr>
<tr>
<td>Urology</td>
<td>15</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1226</strong></td>
</tr>
</tbody>
</table>

**NUMBER OF PROVIDERS BY SPECIALTY**

<table>
<thead>
<tr>
<th>Specialty</th>
<th># of Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allergy/Immunology</td>
<td>6</td>
</tr>
<tr>
<td>Anesthesiology</td>
<td>11</td>
</tr>
<tr>
<td>Audiology</td>
<td>4</td>
</tr>
<tr>
<td>Behavioral Health (Limited)</td>
<td>2</td>
</tr>
<tr>
<td>Cardiology</td>
<td>42</td>
</tr>
<tr>
<td>Chiropractic</td>
<td>1</td>
</tr>
<tr>
<td>Dental</td>
<td>53</td>
</tr>
<tr>
<td>Dermatology</td>
<td>8</td>
</tr>
<tr>
<td>Endocrinology</td>
<td>4</td>
</tr>
<tr>
<td>Family Medicine</td>
<td>103</td>
</tr>
<tr>
<td>Gastroenterology</td>
<td>15</td>
</tr>
<tr>
<td>Hematology/Oncology</td>
<td>20</td>
</tr>
<tr>
<td>Infectious Disease</td>
<td>4</td>
</tr>
<tr>
<td>Internal Medicine/General</td>
<td>3</td>
</tr>
<tr>
<td>Interventional Radiology</td>
<td>2</td>
</tr>
<tr>
<td>Nephrology</td>
<td>13</td>
</tr>
<tr>
<td>Neurology</td>
<td>15</td>
</tr>
<tr>
<td>Obstetrics/Gynecology</td>
<td>53</td>
</tr>
<tr>
<td>Occupational Therapy</td>
<td>1</td>
</tr>
<tr>
<td>Ophthalmology</td>
<td>7</td>
</tr>
<tr>
<td>Optometry</td>
<td>2</td>
</tr>
<tr>
<td>Otolaryngology</td>
<td>8</td>
</tr>
<tr>
<td>Pain Management</td>
<td>2</td>
</tr>
<tr>
<td>Pathology</td>
<td>8</td>
</tr>
<tr>
<td>Pediatrics</td>
<td>31</td>
</tr>
<tr>
<td>Phlebology</td>
<td>1</td>
</tr>
<tr>
<td>Physical Medicine/Rehab</td>
<td>3</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>649</strong></td>
</tr>
</tbody>
</table>

- Otolaryngology: 45
- Pathology: 44
- Pediatrics: 3
- Phlebology: 1
- Physical Therapy: 123
- Podiatry: 3
- Pulmonary Disease: 1
- Radiation Oncology: 16
- Radiology: 231
- Rheumatology: 2
- Sleep Disorders: 27
- Support Services: 1
- Surgery - Breast: 5
- Surgery - General: 45
- Surgery - Orthopedic: 15
- Urology: 15

- Physical Therapy: 60
- Podiatry: 6
- Pulmonary Disease: 3
- Radiation Oncology: 7
- Radiology: 32
- Rheumatology: 6
- Sleep Disorders: 8
- Support Services: 4
- Surgery - Breast: 2
- Surgery - Cardiothoracic: 4
- Surgery - General: 9
- Surgery - Orthopedic: 74
- Surgery - Plastic/Reconstruction: 2
- Surgery - Thoracic: 1
- Urology: 14
### Financials Oct 2016 - Sep 2019

#### Revenue
- **Fundraising Event**: $168,646
- **United Way**: $94,343
- **State of Alaska**: $750,000
- **Mental Health Trust**: $75,000
- **Municipality of Anchorage**: $48,000
- **Interest Earned**: $4,660
- **Premera**: $27,500
- **Providence**: $300,000
- **Corporate Donations**: $39,718
- **Individual Donations**: $156,717

**Total Revenue**: $1,664,584

#### Expenses
- **Patient Benefits**: $99,534
- **Administration & Overhead**: $196,340
- **Marketing & Recruitment**: $145,537
- **Facilities**: $22,812
- **Professional Services**: $53,787
- **Equipment & Supplies**: $62,281
- **Travel**: $7,336
- **Personnel - Patient Services**: $518,434
- **Personnel - Program Services**: $407,311

**Total Expenses**: $1,513,372

**Change in Net Assets**: $151,212

#### Donors

**MAJOR DONORS 2019**
- Pick. Click. Give
- The Bicycle Shop
- Tom Burke MD
- Turnagain United Methodist Church
- Ward Hinger

**IN MEMORIUM OF TERESA CATERINICHIO**
- Anonymous
- John Toohey
- Jantina Earnest
- Kathie Bethard
- Amy Schumacher
- Kirsten Schultz
- Patricia Kozler
- Micayla Lee
- Susan Joling
- Marsha Edscorn Bird
- Liam Callahan

**MAJOR IN-KIND DONATIONS**
- The Alaska Club
- Allison’s Relocations
- Alaska Railroad
- Anchorage 5th Ave Mall
- Anchorage Neighborhood Health Center Pharmacy
- Carrs/Safeway Pharmacies
- KTVA Channel 11
- Meritain Health
- Providence Health & Services

This annual report was produced with generous support and underwriting from ConocoPhillips Alaska.

**NOTE:** Grants and donations are counted as revenue in the year the commitment is made. Because of the 3-year cycle of some grants and gifts, a look at the most recent three years gives a more accurate picture of support than just the current annual report period.

---

**MT. HUNTINGTON CIRCLE**
($100,000 +)
State of Alaska Department of Health and Social Services
Providence Alaska Foundation

**LEADERSHIP CIRCLE**
($10,000 - $49,999)
- Alaska Emergency Medicine Associates
- Alaska Mental Health Trust Authority
- Municipality of Anchorage
- Premera Blue Cross
- United Way of Anchorage

**PARTNERS IN HEALTH**
($5,000 - $9,999)
- ConocoPhillips Alaska
- Imaging Associates
- Providence

**CHAMPIONS FOR ACCESS**
($2,500 - $4,999)
- Anchorage and Valley Radiation Therapy Centers
- First National Bank Alaska
- Katmai Oncology
- Mat-Su Health Foundation
- NORCAL Group
- Wells Fargo

**FRIENDS OF MEDICINE**
($1,500 - $2,499)
- ConocoPhillips Alaska
- Davis Wright Tremaine LLC
- Hydrate Alaska
- Jane & John Hall MD
- Lorrie & Morris Horning MD
- Northrim Bank
- Wilson Albers

**THOUGHTFUL GIVERS**
($500 - $1,499)
- Advanced Sonograms of Alaska
- Alaska Foot & Ankle Specialists
- Alaska Regional Hospital
- Alaska USA Federal Credit Union
- Anne Musser MD
- Bradley Cruz MD
- Christopher Gay MD
- Douglas Cobb & Jennifer Bundy-Cobb
- Elizabeth Sherwood
- Griff Steiner
- LaTouche Pediatrics
- Laurel Benkert
- Mitzvah Mall, Congregation Beth Sholom
- Noel Rea
- Owen Bell MD